

READ ME FIRST

The Case Management training documents consist of:

1. One set of PowerPoint Slides
2. One PDF of the same slides but with trainer's notes on them.
3. One set of 3 slides that deal with the issue of internal consultation. In prior years, Colorado Division of Behavioral Health (DBH) was the primary payer of community based mental health services. That has changed and now the Colorado Department of Health Care Policy and Financing, the state's Medicaid agency, is now the primary payer. In the past, DBH did not allow providers to bill or encounter case management services for consulting with provider team members who were internal to the organization, for example, your psychiatrist. The HCPF regulations do not prohibit internal consultation (Note: it cannot be clinical supervision). However, in order to be cautious, we have removed from the PowerPoint Slides all mention of internal consultation and the BHOs have been asked to give providers an opinion on whether or not internal consultation is allowed. If so these slides can be substituted for slide 58. CCQC will be responsible for getting the BHO decision out to the CMHC Executive Directors and the Compliance Officers.
4. A PDF of the current regulations or other federal or state advice on case management.
5. A PDF of forms that can be used in documenting case management services including a couple of examples of assessments and an action plan.
6. A PDF of tools developed in Indiana that are helpful for case managing appointments. They are checklists that can be use by the Individual, by the case manager or by both.
7. A PDF called Other Documents. NOTE: the first document inside this PDF is a list of Case Management activities that can be used by trainer's and case managers to understand what is billable or can be encountered. There are 2 sets of these Other Documents. In one set labeled Other Documents with no internal - there are no activities listed that represent internal consultation discussed above in #3. In the 2nd set of Other Documents with Internal – the activities sheet lists internal consultation as a billable/encounter activity.