

Charting a Course Through Sea Change

Direction of the Colorado Department
of Human Services
Office of Behavioral Health

Colorado Behavioral Health Care Council
Annual Conference, September, 2016

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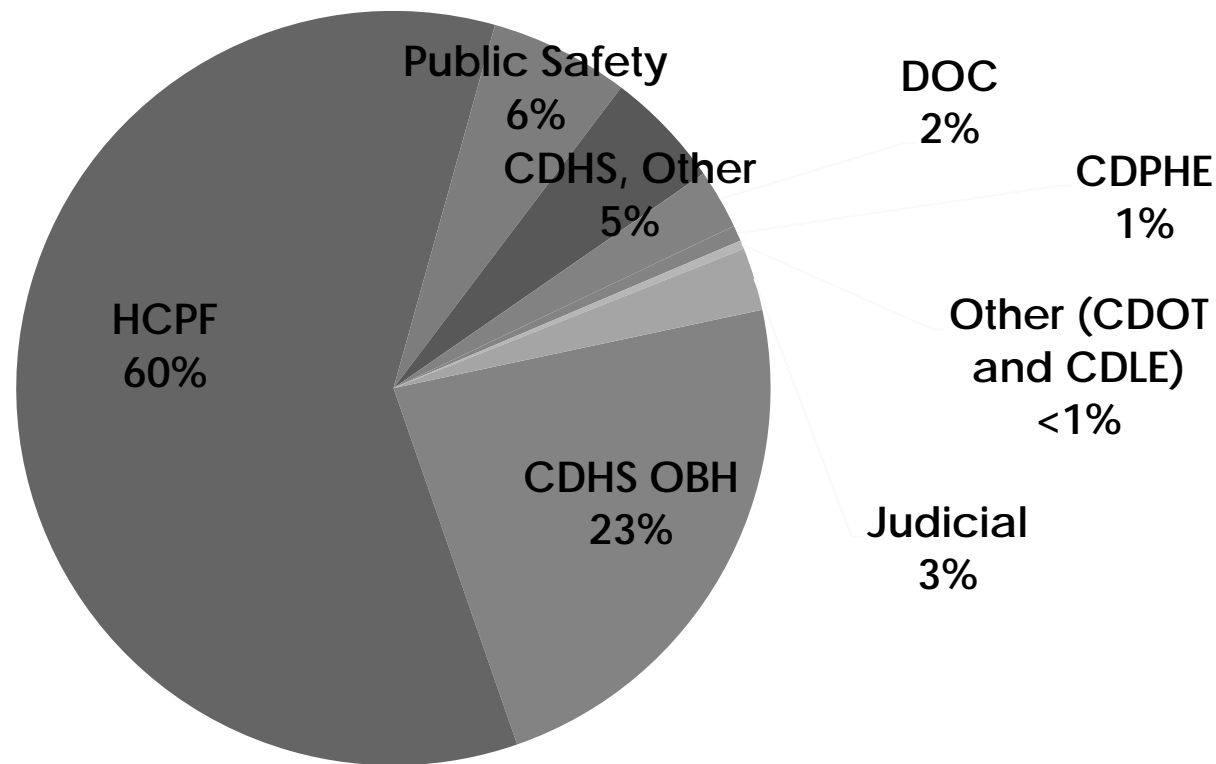
Challenges

- Financing
 - Medicaid and private insurance expansion
 - State budget pressures
- Innovation
 - Scaling innovations
 - Science/research to practice
- Evolving approaches
 - Integration (physical/behavioral, MH/SUD, IDD/BH)
 - Recovery/natural supports/peer delivered services

State Behavioral Health Budget

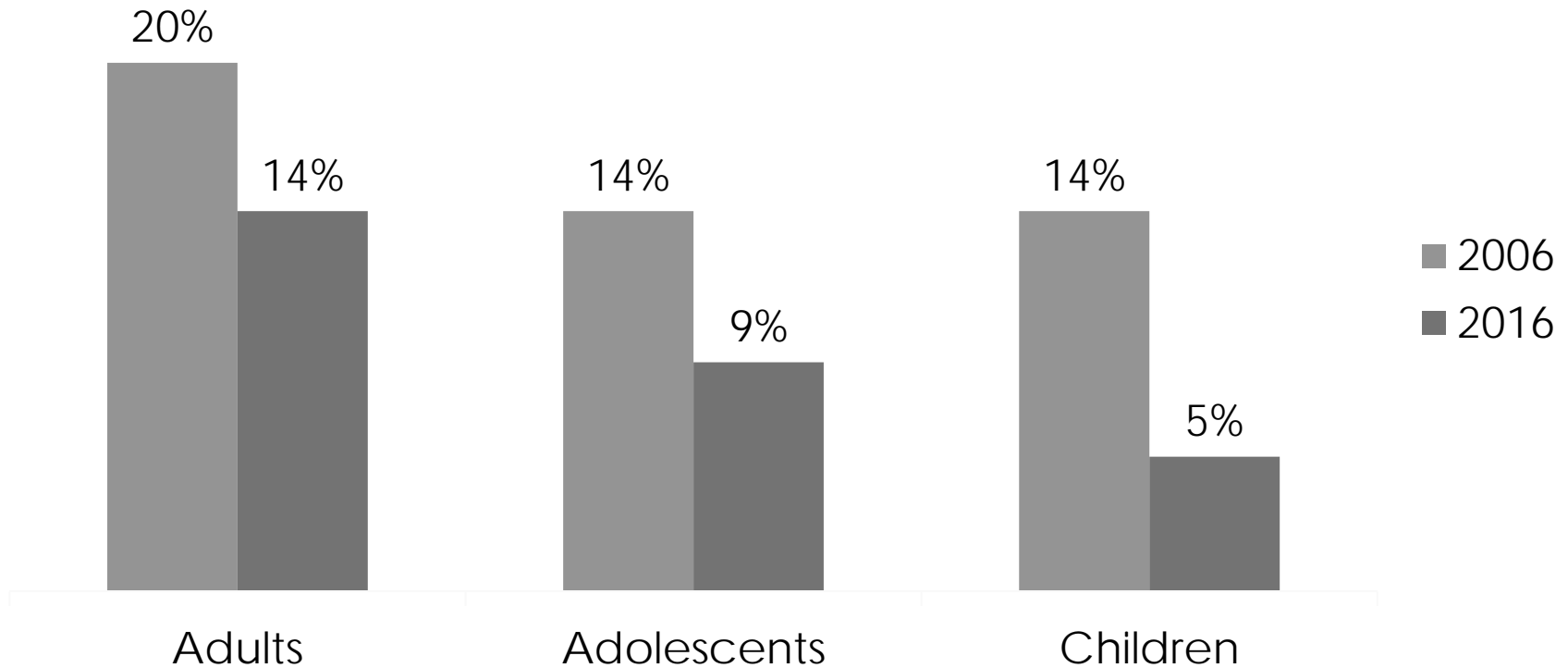
Total FY 16-17 Funding to Behavioral Health \$1,128,246,794

Source: Long Bill HB16 -1405



Colorado's Uninsured

Percentage of Coloradans who are Uninsured



The Colorado Health Foundation. (2016). Data Spotlight: Mental Health *2016 Health Report Card Celebrating a Decade of Data*. Denver, CO

Regional Variation in Need

- Northeast and southern parts of the state have highest percentage of adults with poor mental health¹
- Rates of suicide highest outside the Metro Denver area¹
- Northwest and four corners highest rate of uninsured while metro counties had lowest rates²
- Southeast region highest percentage of people entering treatment for opioid use disorders³

¹ The Colorado Health Foundation. (2016). Data Spotlight: Mental Health *2016 Health Report Card Celebrating a Decade of Data. Denver, CO*

² The Colorado Health Institute, & The Colorado Trust. (2015). Colorado Health Access Survey: Author.

³ Colorado Department of Human Services, Office of Behavioral Health (2016) Colorado Drug Trends Report

Federal Priorities



- Reach beyond populations and services historically funded
- Supplement services covered by insurance
- Emphasis on strategic partnerships
- Focus on quality and accountability
- Increase access to services
- Expand public knowledge and reduce stigma

Office of Behavioral Health Course Adjustment

- Reorient contracts to support services not covered by health insurance
- Expand of recovery support services (housing, employment, peer-delivered)
- Seed evidence-based practice
- Align with HCPF
- Enhance communications focus
- Emphasize performance measurement (access and engagement)
- Support emergency behavioral health infrastructure with braided model

Organizational Redesign

- Clarify values and mission
- Identify mismatch between current structure and future need
- Streamline regulatory approach
- Emphasize customer service
- Respond to communications needs
- Strengthen contract monitoring

Mission

We promote the health of Colorado citizens of all ages by working with our partners to improve access to high quality behavioral health services. Through our partnerships with consumers, citizens, service providers, and other organizations, we promote best practices and quality improvement, purchase essential services and supports that are not available from other sources, and collect and disseminate data about trends in behavioral health need, service availability and program effectiveness.

Vision

We envision a high-quality, comprehensive, and easily-accessible behavioral health system for all Coloradans. This system includes prevention and treatment of substance use and mental health disorders and supports for ongoing recovery.



Values

- Partnership
- Accountability
- Integrity
- Innovation
- Kindness
- Teamwork
- Empowerment
- Diversity
- Communications

Focus Areas for Strategic Direction

- Improve Quality of Behavioral Health Care
- Improve Access to Behavioral Health Services
- Improve Stewardship of Behavioral Health Funding

Strategic Strategies

- Streamline processes and requirements to reduce burden on providers and clients
- Increase service system quality by investing in best practices, data and information
- Expand person, family-driven service approaches
- Identify and reduce service gaps and improve access
- Increase behavioral health system capacity
- Enhance fiscal controls, grant management and compliance monitoring

Measurement of Progress

- Improve perceived value to providers
- Improve client recovery outcomes
- Reduce gap between penetration and prevalence
- Increase contract monitoring

Next steps

- Baseline assessment
- Goal setting
- Monitoring progress
- Refine plans