

COMPREHENSIVE APPROACH

to Improving Access to Care for Adults Transitioning from the Department of Corrections

Justice-involved individuals face significant barriers reintegrating into society upon release:

- 1 Family
- 2 Securing housing
- 3 Securing employment
- 4 Health
- 5 Adjusting to new circumstances
- 6 Disruption in healthcare benefits

Justice-involved individuals are more likely to experience addiction and other severe mental illnesses than the general population (5% general public, 16% incarcerated men, 31% incarcerated women); they are more likely to:

- > Die from an opioid overdose (highest risk in the first two weeks post-release)
- > Attempt suicide upon release

Goal

- > Reduce behavioral health disparities for justice-involved individuals by aligning them with care coordination services prior to release.
- > Develop specific partnerships with community organizations to improve long-term health and wellness outcomes for justice-involved individuals upon release.
- > Increase members' ability to successfully reintegrate into society, with lowered risk of recidivism, upon their release from incarceration.

Partners



TRIBE Recovery Services:

- Pre-release InReach, appointment scheduling/coordination, follow-ups, and post-release patient intake



| TCCM | RE-ENTRY SOCIAL WORKERS

Pre-Release InReach:

- Re-entry social workers
- TCCM
- Parole Mental Health Clinicians



Specific Community Mental Health Centers

Post-Release intake, care and assistance:

- Servicios de la Raza
- Ascent
- Benefits in Action
- Intervention Community Corrections Services (ICCS) Adams
- COA Care Managers for members with specialty healthcare needs

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The Old Standard

Prior to COA's programming

- Re-entry social workers and Treatment Coordination Care Managers (TCCMs) conducted member inreach for a select group of releasing individuals.
- COA Care Managers outreached justice-involved individuals upon their release.
- Members were less apt to engage in care services due to system distrust and lack of behavioral health prioritization upon societal reentry.
- Members often had limited to no access to information on the benefits for which they were eligible prior to their release.

An Upgraded Workflow

COA has partnered with TRIBE Recovery Services

- COA Care Management team coordinates with partners to conduct pre-release inreach to members.
- TRIBE inreach is conducted by trained peers who have been incarcerated in the past
- TRIBE connects members to the best provider or community organization
 - Selected providers and partners ensure no member will be turned away.
 - These providers offer services such as housing assistance, employment, food access, banks, cell phone services, etc.
- COA serves as the connection point, organizing and fostering relationships with agencies that will best care for their health and aid their transition back into society. TRIBE, Benefits in Action and Ascent collectively develop referral processes and resources.

InReach/Pre-Release

TRIBE Recovery
 Servicios
 Re-Entry Social Workers
 Treatment Coordination Case Managers



Outreach/Post-Release

Ascent
 Benefits in Action
 Community Mental Health Centers
 Intervention Community Correction Services - Adams

Results

Program partially launched in January 2023.

- COA directly connected members to partnered providers and organizations.
- The effect of having specifically-partnered providers and organizations to directly connect members to upon release has already shown strong results.

Program has begun full implementation as of July 2023, with TRIBE conducting inreach up to 90 days prior to release, scheduling appointments, and conducting follow-up outreach.

	Prior to Programming	During Programming
% of members receiving a behavioral health service within 14 days of release	15.27%	47.8%
Timeframe	July – December 2022	January – April 2023